

PATENT *1fw*

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Lalitha Vaidyanathan; Confirmation No. 6366
John Quinn; Ahmedulla
Khaishgi; Cara Cherry-
Lisco

Serial No.: 10/634,654 Docket No.: 1018-001US02

Filed: August 5, 2003 Customer No.: 28863

Examiner: Unknown Group Art Unit: 3629

Title: SYSTEM AND METHOD FOR RESOLVING A DISPUTE IN
ELECTRONIC COMMERCE AND MANAGING AN ONLINE DISPUTE
RESOLUTION PROCESS

CERTIFICATE UNDER 37 CFR 1.8: I hereby certify that this correspondence is being deposited with the United States Post Service, as First Class Mail, in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450 on May 24, 2004.

By: *Patricia Cygan*
Name: Patricia Cygan

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Mail Stop Amendment
Commissioner for Patents
Alexandria, VA 22313-1450

Dear Sir:

Applicants submit the references listed on the attached form PTO-1449. This statement is being filed, to the best of Applicants' knowledge, before the receipt of a first Office Action on the merits.

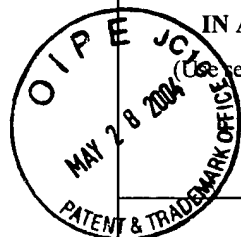
Applicants have enclosed a copy of the article cited. Copies of the U.S. patents and publications are not enclosed as this application was filed after June 30, 2003.

Respectfully submitted,

Date: *May 24, 2004*

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Form 1449* INFORMATION DISCLOSURE STATEMENT IN AN APPLICATION (Use several sheets if necessary)	Docket Number: 1018-001US02	Application Number: 10/634,654
	Applicant: Lalitha Vaidyanathan; John Quinn; Ahmedulla Khaishgi; Cara Cherry-Lisco	
	Filing Date: August 5, 2003	Group Art Unit: 3629
	Examiner Name: Unknown	

U.S. PATENT DOCUMENTS

Examiner Initial	Document Number	Issue/Document Publication Date	Name	Filing Date If Appropriate
	2002/0007362 A1	01/17/2002	Collins et al.	

FOREIGN PATENT DOCUMENTS

Examiner Initial	Document Number	Publication Date	Country	Translation	
				Yes	No

OTHER DOCUMENTS (Including Authors, Title of Item, Page(s), Vol/Issue No., Publisher, Place of Publication)

	Dr. Leslie Smith, "An Introduction to Neural Networks," University of Stirling, http://www.psych.utoronto.ca/~reingold/courses/ai/cache/InvSlides.html , 9 pages, July 24, 1997.

EXAMINER	Date Considered
*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	